

AES PBX Call Hero

Pricing Sheet

Please note that our prices may vary based on specific requirements and geographic location.

1. Basic VOIP Service

- Initial Setup Cost: \$50.00
- Monthly Cost: \$85.00
- Included Features:
 - Unlimited Domestic Calling
 - Unlimited Users
 - Unlimited Extensions
 - Caller ID
 - Call Forwarding
 - Voicemail
 - Interactive Voice Response (IVR)

2. Advanced VOIP Service (Includes Basic Features)

- Initial Setup Cost: \$200.00
- Monthly Cost: \$185.00
- Additional Features:
 - International calling (additional fees apply)
 - Call Waiting
 - Mobile App for Calls on the go.
 - SMS & MMS
 - 24/7 Customer Support
 - Conference Calling
 - CRM Integration
 - Call Analytics and Reporting
 - Advanced Call Recording & Monitoring
 - Built-In Failover Service (Routing Calls to Emergency Line in Case of Maintenance or Server Failure)

3. SIP Trunking with DID (Direct Inward Dial Virtual Phone Numbers)

- Cost: \$25 per each additional channel per month (1 channel typically supports 1 concurrent call)
- Cost: \$1 per month per local number (e.g. Local area prefixes for most major and minor cities across the U.S.)
- Toll-Free Numbers: \$1.50 Per month + \$2.4c per minute billed additionally.
- Scalable to match your business needs.
- Includes E911 service.
- International Calling (additional fees apply)

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4. Hardware and Equipment

- Desk Phones: \$50 to \$300 per unit (May be able to use phones already owned if applicable)
- Conference Phones: \$150 to \$500 per unit (May be able to use phones already owned if applicable)
- Headsets: \$20 to \$150 per unit
- Routers and Switches: Varies based on requirements.
- On-Site Installation and Setup: \$50 to \$100 per user

5. Support and Maintenance

- Basic Support: Included in monthly fee.
- Premium 24/7 Emergency Support: \$29.99 per month (Included in Advanced Tier Service Plan)

6. One-Time Costs

- On-Site Installation Costs: (If Required) Varies based on complexity.
- Module Implementation and Server Setup: Varies based on complexity.
- Number Porting: \$20 per number
- Training: Cost TBD Based On Clients' Needs

7. Contract Terms, Discounts, and Promotions

- Month-to-Month
- 1-year contract (10% discount on the initial invoice and 5% per month thereafter)
- 2-year contract (20% discount on the initial invoice and 10% per month thereafter)

At PBX Call Hero, we aim to provide tailored communication solutions that meet your unique business requirements. Our commitment is to offer reliable and cost-effective VoIP services to enhance your business communication capabilities. Contact us today to discuss how we can meet your specific needs.