

Who is Alectronical Electronical Solutions?

Alectronical Electronical Solutions “AES”, is a full service company offering call center services in addition to many others. Our focus on inbound and outbound call center services, data entry and data processing services, are built on a limousine service foundation from almost twenty years of business experience. Our professional agents are available 24/7 to cater to your operational needs. Modeling ourselves to your requirements, we become an extension of you and your business process, creating seamless transition from your call center to ours.

Now more than ever, businesses face the pressures of growth and increasing demand. Your undivided attention must be placed on handling every call as a potential opportunity for growth and we pride ourselves on giving you that peace of mind when you are not available to answer. With competition rising, businesses also need to focus on what will keep the customer satisfied. AES can help you balance these demands. Our solutions and effective call center strategies are here to ensure that your business runs smoothly and effectively.

Why Alectronical Electronical Solutions?

Because your customers need you 24/7, 365...

The limousine business does not operate on a 9 to 5 time schedule. Customers, partners, and affiliates do business around the clock. With AES, your clients are able to receive service when they need it. Current and prospective clients appreciate when they can speak with a live agent whenever it is convenient for them. Our agents provide that opportunity for your business.

Because of our staff...

AES has almost two decades of experience in limousine industry giving us the tools that we need to provide you and your clients with excellent service. Our call center agents undergo extensive one-on-one training on the ins and outs of customer service in addition to rigorous training on your specific limousine software, ensuring that they are fully qualified and capable of meeting all of your needs. Our agents conduct themselves in a courteous and professional manner, projecting the best image possible to your clients during every interaction.

Because we model ourselves after you...

Businesses constantly change, and with changes come the need to adapt. At AES, we understand the importance of the need for flexibility and attention to detail. When you require changes, we change. Our solutions and strategies are designed to provide you with the flexibility you need when things change. Our agents quickly adapt to the needs of your business without you having to endure the headache that comes with a changing environment.

Because of what we offer...

At AES, we provide you with a myriad of services to use for your business, select which works best for you. We strive to supply you with the most effective and efficient methods for providing call center support to all of your clients.

Inbound Call Center

1. Customer Support Services
2. Reservation Booking
3. Reservations Support Services
4. Call Attendant, Receptionist

Outbound Call Center

1. Personal Wake Up Calls
2. Reservation Dispatching
3. Chauffeur Tracking
4. Chauffeur Location Advisement
5. Scheduled Follow-Up Calls
6. Business Correspondence Assistance

VOIP Services

1. Business Telephone Solutions (Including Installation, Support & Monitoring)
2. Interactive Voice Response (IVR)
3. Automated Call Routing
4. Automated Wake Up Calls
5. Call Recording
6. Telephone Number Blacklisting
7. Voicemail Services



Please provide us with specific details about the services that you require. Once received, we can comprise a full comprehensive plan with pricing to suit your needs.

If you have any inquiries or concerns about our business solutions feel free to contact us at any time via telephone or email and we would be happy to be of assistance.

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